## Study Guide Chapters 1-6 Multiple Choice. Need Scantron 882-#

Chapter 1	Chapter 4		
Challenges of Communication	Arbitrary		
Communicating effectively	Abstract term		
Communication as systems	Hypothetical thought		
George Herbert Mead	Loaded		
Interactive Communication model	Regulative communication		
Process of Communication	Stereotyping		
Relational meaning of communication	I versus me (2)		
Small Talk			
Symbols			
Chapter 2	Chapter 5		
Aristotle's three proofs	Artifacts		
History of Communication	Environmental factors		
Intercultural Communication Studies	Haptics		
Experiments	Paralanguage		
Performance Studies	Proxemics (2)		
Survey	Regulate interactions		
Textual analysis	Chronemics		
Triangulation			
Chapter 3	Chapter 6		
Abstraction	Ambushing		
Attribution	Defensive listening		
Empathy	Mnemonic device		
Individualist	Monopolizing		
Monitoring	Interpretation		
Physiological influences	Recall		
Perception	Remembering		
Self serving	Prejudgment		
	Selective Listening		